CA:tCH Plan Use

City of Ashland Police
Department

Before

Facilitator creates, reviews and updates plan with Participant then uploads the plan into the WISHIN CA:tCH Portal.



After a crisis, the facilitator will review, with the participant, what worked in the plan and how support could be improved.

During a Crisis

Decision

Officer looks for a plan in the WISHIN CA:tCH Portal if a person involved:

- appears to have mental health component,
- has a history mental health calls,
- is known to have a plan,
- requests that their plan be used.

If Plan exists: Plan is engaged with Participant.

Decision

Participant and Officer determine if contacts (personal or professional) in plan need to be contacted. Officer will call and leave contact information so supports can contact for more information.



After

Officer reports to Ashland PD Project Lead that plan was used during a call.

Project Lead documents Plan Use in WISHIN CA:tCH Portal

Project Lead emails facilitator and facilitating agency that a plan was used with a participant and who to contact for additional follow up if needed. (Name, date, contact onlyno details in email)

Decision

If needed facilitator contacts Ashland PD for follow up call.